



## MEMBERS CODE OF CONDUCT

The Sydney Kings and Sydney Flames are committed to creating and maintaining a safe, enjoyable and family-friendly game-day environment for all club members and spectators. Accordingly, we have adopted the following code of conduct/behaviour for the benefit of members, spectators and the wider basketball community.

The Kings and Flames work with the National Basketball League, Basketball Australia, venue management, contracted security services and other external agencies to identify offenders, record incidents and take any potential action against offenders, members or spectators who threaten to disrupt, disrespect or otherwise breach this Code of Conduct.

The Kings and Flames reserve the right to suspend or cancel memberships, hospitalities, agreements or any tickets without compensation should a member or ticketholder breach this Code of Conduct. Suspensions and cancellations are at the sole discretion of the Kings and Flames Management. Should the offender be a guest of a member or utilising a member's card, the Kings and Flames reserve the right to take action against the member in relation to their membership.

The below Code applies to anyone that attends any Kings and/or Flames games, official club functions and other non-game day events held, supported or endorsed by the Kings and/or Flames.

### **To abide by the Code of Conduct everyone must:**

#### 1. when attending Kings and/or Flames games or events:

(a) conduct themselves towards any other person in ways that are respectful to all, lawful and in the spirit of basketball specifically not to:


(i) use bad language;

(ii) harass or ridicule players, coaches, officials, staff or other spectators;

(iii) engage in or endorse any form of threatening conduct, or vilification or abuse on the basis of race, gender, religion, disability or sexuality;

(iv) have any acts of violence, disruptive behaviour or use of offensive or abusive language or gestures;

(v) force players, staff and members to engage in conversation which may make them feel uncomfortable.



(b) not do anything or act in a manner which would distract, disrupt or hinder the natural flow of the event;

(c) comply with the terms of entry to the event;

(d) conduct themselves in a manner that does not damage (or have the potential to damage) the reputation of the Kings and Flames, its staff, members or supporters;

(e) comply with requests from venue staff regarding the operations and emergency procedures of the venue;

(f) sit in their allocated ticketed seat and present their tickets and entitlements when requested by club staff or venue staff;

(g) any merchandise, paraphernalia and/or memorabilia (Memorabilia) provided by the Club to you are for you to keep, use and enjoy during the event. However, you must ensure that in using the Memorabilia you do not interfere, disrupt, prohibit or injure any other person's enjoyment of the event. You are also responsible for any loss or damage suffered by any other person as a result of you using the Memorabilia.

2. not promote, communicate, incite, initiate, and/or respond to any form of conversation, messages or social posts that are aimed to:

(a) attack or be critical of anyone within the Kings and/or Flames; including players, coaches, personnel and members;

(b) attack, critical or tarnish the name, brand or goodwill of the Kings, Flames, Basketball Australia and/or National Basketball League; or

(c) bring the game into disrepute.


3. not harass or stalk anyone within the Kings and/or Flames; including players, coaches, personnel, and members, and their families; or within the National Basketball League or Women's National Basketball League including players, coaches, staff or officials. This includes:

(a) In-person, on social media, via telephone, via email or other device;

(b) Excessive messaging and phone calls to anyone without their consent;

(c) Moving out of your designated seat to follow others throughout the venue without their consent;

(d) Sharing the personal contact details of club or league personnel without their consent.



4. use a Kings and/or Flames game, event, online channel or directly contact front office personnel to express a political or social opinion in a manner which makes another feel uncomfortable.

### **Consequences of breaching the Code of Conduct**

Should an individual be determined to breach this Code of Conduct, the Kings and Flames reserve the right, at its absolute discretion, to restrict, prohibit, block, ban anyone from participating in:

- (a) any social media controlled by the Kings, Flames, Basketball Australia and/or National Basketball League; and
- (b) any Kings and/or Flames games,
- (c) any Kings and/or Flames events,
- (d) any form of communication with the club or its' personnel

In serious, continual, or frequent breach of this Code of Conduct, the Kings and Flames may also terminate a person's membership (without refund or compensation) or refuse to sell to a person a Kings and/or Flames membership.

It is the duty of members to ensure anyone utilising their membership upholds the members code of conduct. In circumstances where a member has loaned their membership card to a guest, the member will also be subject to sanctions for a breach of the code of conduct.

### **Reporting Offensive Behaviour**

In addition to contacting police, the Kings and Flames encourages its members and spectators to report any illegal or anti-social behaviour through the following channels:

- Alerting venue, security or Kings or Flames staff on game day of any issues
- If after a match, please email [membership@sydneykings.com.au](mailto:membership@sydneykings.com.au) or [membershipinfo@hoopscapital.com.au](mailto:membershipinfo@hoopscapital.com.au)
- If at a club event – inform Kings or Flames officials at the event